



# End to End for Life Sciences: CARA for Medical Information/Inquiries

Deal with incoming Medical Information/Inquiries requests via call centres, emails and more. Real time searching for answers, including automatic sending, and full per country data privacy handling. The CARA for Medical information package is designed for accurate and efficient inquiry response with reduced turnaround times.

- Highly configurable security, allowing for management of inquiry and document security per country
- Responses authored, reviewed and approved by therapeutic area specialists and local MI professionals
- Adverse event management interfaces including possibility for transmission via ICH E2B (R3) ICSR standard
- Automated review cycle for standard response documents in coordination with local translations
- Inquiry ingestion via automated email interfaces
- Automated translation to English for local language inquiry narratives

#### **Case Management**

Case Management for medical information inquiries with convenient case entry for local MI professionals and call centres.

#### **Data Retention**

Personal data retention management in accordance with individual country requirements.

#### **Portal**

Simple and secure portal for third party access for direct contribution to case information.

#### **Efficiency**

Automated response package preparation for reduced turnaround time.

Connect your Landscape  
New CARA is the most interoperable ECM platform for Life Sciences.

# Pure SaaS

All our of New CARA solutions are cloud-first, providing the simplicity and security of a fully-managed service. Backed by global content storage leaders, you can be safe in the knowledge that your content and information is protected by cutting-edge technology in a private cloud.

