



End to End for Life Sciences: Regulatory Correspondence

CARA provides automated ingestion mechanisms - for example, allowing agencies to email questions to specific email addresses, and have these emails and attached documents automatically brought into the CARA Staging Area. From there, attachments can be extracted, and assigned to users or groups to be answered based on product / market. To prepare this answer, they can search for similar correspondence items across markets and products, and then leverage those and link those to provide responses.

Our Artificial Intelligence module will allow further automation by reading the incoming correspondence, finding a number of the most suitable / likely response documents, and packaging these with the incoming question to the Inbox of the relevant RA user.



Form Builder

Easy configuration of contact or **correspondence forms** with complex field definitions, validation and dependencies.



Attachments

Add document or email attachments to the forms and route for workflows. The form and attachments can be approved as a unit.



Master Data Management

Use CARA to manage your product information, or integrate seamlessly with a variety of master data management systems.



Transformation to PDF

Render the form to PDF or PDF/A for archiving, including rendering all attachments into a single PDF with the form.



Submissions

Tie the data into your submission content management system so that the correspondence is tied to and easily visible from the submissions.

Connect your Landscape
New CARA is the most interoperable ECM platform for Life Sciences.

Form Input

- Form Configuration including tabs, columns, grids
- Complete forms using browser or mobile
- Values from queries, value lists, dictionaries and master data
- Set fields to be visible, mandatory or editable based on conditions

Routing

- Use CARA workflows to route the form and attachments
- Full Lifecycle
- Dashboards to report (BAM not required)
- Synchronise lifecycle state and metadata across forms and attachments in the background
- Multiple form handling for workflow, status, annotations and more
- Tie the correspondence to the original submission documents

Attachments

- Import or attach documents directly onto forms
- Automatic relationships between form and attachments upon saving
- Clone metadata from forms to attachments
- View, edit and work on attachments from the form in the repository
- Extract attachments from emails, and extract metadata from documents and emails on import

Publish

- Render form with all data to a PDF
- Render all attachments to PDF with CARA rendering services
- Publish forms and attachments to single PDF
- Notify subscribed users or defined users (including attaching PDF to email)
- Create PDF/A for archival
- Push data to submission/registration tracking systems

Pure SaaS

All our of New CARA solutions are cloud-first, providing the simplicity and security of a fully-managed service. Backed by global content storage leaders, you can be safe in the knowledge that your content and information is protected by cutting-edge technology in a private cloud.

